

## INSTALLATION GUIDE

# Get ready for your first AI-powered onscreen assistant.

We're almost ready to unveil our new AI-powered onscreen assistant! Get a head start by installing it on your desktop now—so you're all set when it goes live.

## Before you install...

Make sure you're on Windows 10 or later. You might need admin access — if you do, just reach out to your Office Manager, IT team, or whoever can help!

## Quick and easy installation.

Follow our 5-step guide for installation. It should only take a few minutes.

[Click here to download](#)

*The MaxAssistToolbarInstaller will begin downloading and appear in your Downloads folder.*

- 1 Double-click the installer to begin.
- 2 If prompted for an **admin password**, your Office Manager or IT team will need to enter it.
- 3 Accept the License Agreement and click **Next**.
- 4 Click **Install** to start the installation process.
- 5 Once it's complete, click **Finish**.



*Current  
MaxAssist  
icon.*



*New  
MaxAssist  
icon.*

**Important:** At this stage, you only need to complete the installation — it's not ready for use yet. We'll let you know as soon as it is. In the meantime, please continue using the current MaxAssist icon.

## Need help?

If you are having trouble, please contact our support team.



1-800-651-8603 (ext 1)



support@getmaxassist.com