

INSTALLATION GUIDE

Get ready for your first AI-powered onscreen assistant.

We're almost ready to unveil our new AI-powered onscreen assistant!

Get a head start by installing it on your desktop now—so you're all set when it goes live.

Before you install...

Make sure you're on Windows 10 or later. You might need admin access — if you do, just reach out to your Office Manager, IT team, or whoever can help!

Quick and easy installation.

Follow our 5-step guide for installation. It should only take a few minutes.

[Click here to download](#)

The MaxAssistToolbarInstaller will begin downloading and appear in your Downloads folder.

- 1 Double-click the installer to begin.
- 2 If prompted for an **admin password**, your Office Manager or IT team will need to enter it.
- 3 Accept the License Agreement and click **Next**.
- 4 Click **Install** to start the installation process.
- 5 Once it's complete, click **Finish**.



Current
MaxAssist
icon.



New
MaxAssist
icon.

Important: At this stage, you only need to complete the installation — it's not ready for use yet. We'll let you know as soon as it is. In the meantime, please continue using the current MaxAssist icon.

Need help?

If you are having trouble, please contact our support team.



1-800-651-8603 (ext 1)



support@getmaxassist.com